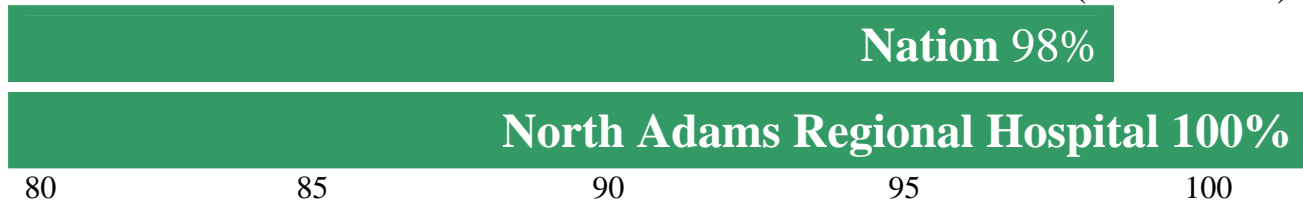


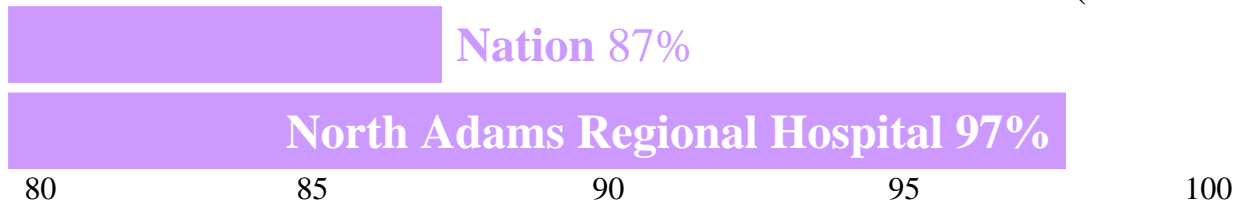
CORE Measures thru October 2010

NOTE: For the following measures, higher percentages are better.

Treating Heart Attacks (Acute Myocardial Infarction) (6 measures)



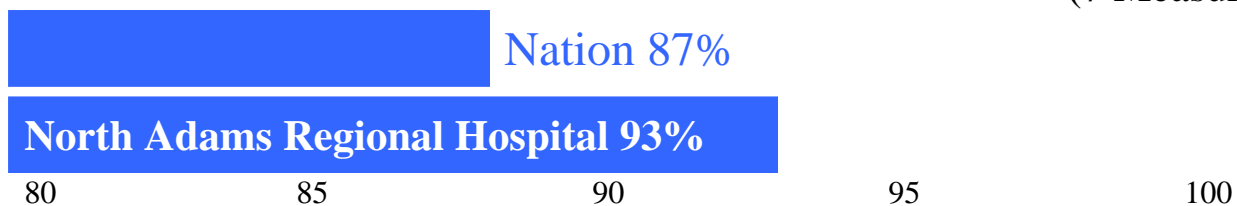
Treating Congestive Heart Failure (CHF) (4 measures)



Treating Pneumonia (PN) (7 measures)



Improving Surgical Outcomes (Surgical Care Improvement Project) (7 Measures)



Patient Satisfaction

Thru June 2010

Percent of inpatients who would “definitely recommend” NARH



**Overall Patient Satisfaction
Press Ganey surveys for Inpatients**

