



June 14, 2011

Dear Friend:

You may be aware that Northern Berkshire Healthcare recently filed for Chapter 11 protection in the US Bankruptcy court. We have done this to support our efforts to restructure NBH's debt and thereby assure our long-term operation as a key healthcare provider to North Adams and the surrounding towns.

More importantly, we want you to know that North Adams Regional Hospital, the Visiting Nurse Association & Hospice of Northern Berkshire, and the practices of NBH Physicians Group will be fully functional as we make our way through this process. Services will continue uninterrupted, including emergency services; surgery; and inpatient, outpatient and home nursing care. Our committed staff is eager to continue providing what we are known for – high quality healthcare services to our region.

If you have any questions or concerns, please ask to speak with the nurse manager.

I want to applaud our dedicated staff, in particular, for their flexibility in helping to meet the ongoing need for healthcare services in North Berkshire. Thank you for choosing Northern Berkshire Healthcare, and for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Arthur Turton, MD". The signature is written in a cursive style with a large, stylized initial "A".

Arthur Turton, MD
Chair, NBH Board of Trustees