



**“Once we arrived,
I knew our girls were safe.”**

**PAM CAPRONI, CLARKSBURG, MA
WITH HUSBAND CHRIS AND DAUGHTERS ELLA AND ABBY**

“Each of our girls has had a serious incident that required a visit to the North Adams Regional Hospital emergency room. A few years ago, Abby hit her head badly, and bled profusely. More recently, Ella had a severe allergic reaction and could barely breathe. In both cases, I was terrified. And in both cases, the emergency medical staff at NARH were fantastic. They reacted swiftly, with tremendous caring and professionalism. Each time, I knew they'd be safe from the moment we arrived. Thanks, NARH, for being there in times of emergency.”

**NORTH ADAMS
REGIONAL HOSPITAL**

71 Hospital Avenue • North Adams, MA 01247
Ph: 413.664.5000 • www.nbhealth.org

Exceptional healthcare from the heart

